

# We are safe. We are prepared. We are ready for you.

At Hartford HealthCare, we've taken **extra precautions** so you will be safe and secure when you move in with us.



## Safer tours

When scheduling a tour, you will be given the option for virtual or in-person tours, and we'll ask you about your health, recent travel, and any symptoms.

## Safer move-ins

Upon move-in to an independent, assisted living or memory care community, a resident is tested for COVID-19 and placed on transmission precautions for a short period of time. Everyone who enters a resident's room will sign in and out for the best possible contact tracing, should the need arise. COVID-19 vaccination clinics were offered to protect residents and staff at each of our HHC Senior Living communities.



## Safer care

Any person entering an HHC community is screened for travel, symptoms, and undergoes a temperature check. All residents have their temperature taken daily. All employees, residents and guests are provided with and required to wear masks.

## Safer environments

We've increased the cleaning frequency for all high-touch surface areas. We thoroughly clean and disinfect all resident spaces, care equipment, and activity equipment after each use. Our communities are offering in-person dining and activities while being socially distant.



## Safer visits

Residents can have visits in many ways and depending on each unique situation, they may be in-person, virtual, or through a window — whichever is right for you and the community at that time. All HHC Senior Living communities also help residents stay connected with their providers through in-person, phone, and virtual visits.

## Safer hands

Hand hygiene is essential for all HHC colleagues, residents and guests. Sanitizing stations are readily available throughout the community.

