We are safe. We are prepared. We are ready for you.

At Hartford HealthCare, we’ve taken extra precautions so you will be safe and secure when you move in with us.

**Safer tours**
When scheduling a tour, you will be given the option for virtual or in-person tours, and we’ll ask you about your health, recent travel, and any symptoms.

**Safer move-ins**
Upon move-in to an independent, assisted living or memory care community, a resident be tested for COVID-19 and be placed on transmission precautions for a short period of time. Everyone who enters a resident’s room will sign in and out for the best possible contact tracing, should the need arise. COVID-19 vaccination clinics were offered to protect residents and staff at each of our HHC Senior Living communities.

**Safer care**
Any person entering an HHC community is screened for travel, symptoms, and undergoes a temperature check. All residents have their temperature taken daily. All employees, residents and guests are provided with and required to wear masks.

**Safer environments**
We’ve increased the cleaning frequency for all high-touch surface areas. We thoroughly clean and disinfect all resident spaces, care equipment, and activity equipment after each use. Our communities are offering in-person dining and activities while being socially distant.

**Safer visits**
Residents can have visits in many ways and depending on each unique situation, they may be in-person, virtual, or through a window — whichever is right for you and the community at that time. All HHC Senior Living communities also help residents stay connected with their providers through in-person, phone, and virtual visits.

**Safer hands**
Hand hygiene is essential for all HHC colleagues, residents and guests. Sanitizing stations are readily available throughout the community.

Our 30,000 Hartford HealthCare colleagues stand together, safely providing care and protecting your health and well-being.

24/7 Hotline: 860.972.8100 • HHCSeniorServices.org
For more information, please contact: Cheryl Olson, 860.406.6814