

# We are safe. We are prepared. We are ready to care for you.

Hartford  
HealthCare  
Senior Services

At Hartford HealthCare, we've taken **extra precautions** so you will be safe and complete your rehabilitation with us.

## Safer environments

We've increased the cleaning frequency for all high-touch surface areas. We do a complete cleaning in between each patient, and we clean and disinfect all patient care equipment after use on each patient.



## Safer rehabilitation stay

When scheduling a short-term rehabilitation stay, we'll ask you about your health and any symptoms. Please wear a mask or face covering when you arrive, or we'll provide one for you.



## Safer care

HHC colleagues are screened for symptoms and undergo temperature checks every time they enter our facilities, and they are tested as appropriate. Colleagues and patients are required to wear masks.



## Safer visits

HHC colleagues offer in-person, on phone and virtual visits — whichever is right for you. Our telehealth therapy option allows patients to receive care from the comfort of their own homes. For more information, please visit [hartfordhealthcare.org/services/virtual-health](https://hartfordhealthcare.org/services/virtual-health)



## Safer hands

Hand hygiene is essential for all HHC colleagues, patients and guests. Sanitizing stations are available.



## Safer admissions

Before being admitted, an isolation bed must be available. Upon admission to the skilled nursing facility, a patient will be admitted into a single room and placed on transmission precautions for 14 days. All staff will be entering the room with full PPE and the patient will be encouraged to wear a mask while staff is in the room.

For additional safety, at this time no visitors are allowed inside the building. Other arrangements for visitation can be made. Prior to your stay at our Skilled Nursing Community your discharge plan will be reviewed with you and your family.



Our 30,000 Hartford HealthCare colleagues stand together, safely providing care and protecting your health and well-being.

24/7 Hotline: 860.972.8100 • [HHCSeniorServices.org](https://HHCSeniorServices.org)